

Meet eIDAS Compliance for Qualified Electronic Signature with DocuSign and itsme® in Belgium and the Netherlands

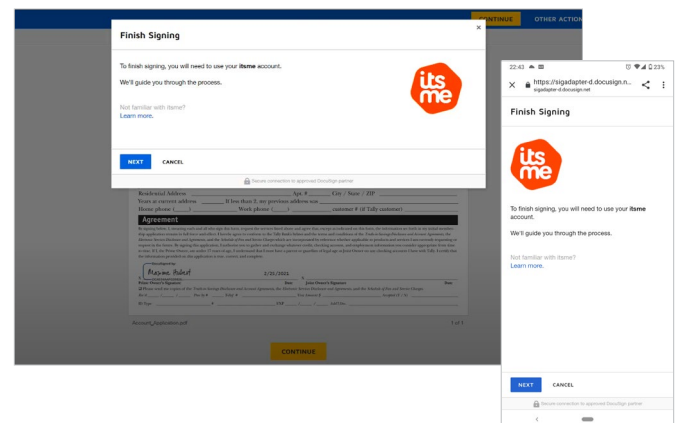
Agreements are everywhere, from sales contracts and offer letters to account openings and invoices. Manual paper-based agreement processes reduce employee productivity, delay business outcomes and create legal and compliance risks. Paper-based signature processes that involve printing, scanning, faxing and rekeying data lead to €33 in additional costs per agreement.¹ Organisations need a modern way to conduct business that is completely digital, reliable, safe and that meets EU wide signature standards.

Electronic signatures are widely accepted in Belgium and the Netherlands for most transactions. Additionally, some important agreements require the highest level of electronic signature— a Qualified Electronic Signature (QES). Under eIDAS, a QES includes a qualified certificate, issued by a **Qualified Trust Service provider on the EU Trust List**. It attests to the authenticity of an electronic signature and serves as proof of the identity of the signer. A QES issued in one EU member state is recognised as a QES in another EU state, making it a convenient choice for cross-border transactions.

In **the Netherlands** Qualified Electronic Signatures may be more appropriate when dealing with transactions that are “complex,” and thus would benefit from greater reliability and security.

In **Belgium**, a QES is required for:

- Employment contracts (Article 3bis of the Employment Contracts Act of 3 July 1978)
- Certain corporate documents, such as assignment of nominative shares, stocks or bonds when recorded or relevant registries (Article 504, Belgium Company Code)
- Tax returns and applications, filed with public authorities
- Consumer credit contracts
- Property leases



DocuSign and itsme®—Achieve the highest level of assurance with itsme® Sign

DocuSign eSignature

DocuSign eSignature is the fast and secure way to send, track and sign agreements anytime, anywhere, on a wide variety of devices. Over 1 million customers worldwide trust DocuSign eSignature for signing agreements.

itsme®

itsme® is a leading **Qualified Electronic Signature trust service provider in Europe**. Today, over 6.4 million people already use itsme® for their digital identity services. And itsme® now integrates with DocuSign eSignature to offer a faster, better way to conduct business that is completely digital, reliable, safe and that meets the highest EU-wide electronic signature standards for organisations operating in Belgium and the Netherlands.

As part of the DocuSign Agreement Cloud, DocuSign eSignature is seamlessly integrated with itsme® Sign for easy, secure, fast signing. The integration enables all itsme® app users to sign agreements with an eIDAS-compliant QES directly from DocuSign eSignature.

¹ Based on a 2014 Intellicap study, “Measuring the ROI Impact of DocuSign.”

DocuSign eSignature + itsme®—How it works

Set up your document in DocuSign eSignature or embed the signing experience in your apps

Choose from using the eSignature web app to set up sending your agreement or via our **eSignature API** to the system you work with everyday. With 350+ integrations to the apps and systems you work with, it's easy to send agreements quickly.

Select the itsme® signature option

Choose the itsme® signing option while you are setting up your DocuSign envelope so it triggers the right QES workflow.

Send your agreement

Tag and send your agreement. You can send this to multiple recipients who need to sign with QES via their itsme® app.

Signer receives a notification to sign

Your recipients will receive an email with the document to sign and be invited to sign in the itsme® app.

Signer identifies and signs with itsme® app

Recipients will be prompted to open their itsme® app to sign. The QES signature will be automatically reflected on the agreement.

All transaction details will be stored in a Certificate of Completion

Automatically generate court-admissible evidence of who did what, when, and where in the signing process.

Ready for the next step?

Talk to your DocuSign Sales representative about a demo of DocuSign + itsme®. You can also contact our sales teams directly by visiting docusign.co.uk/contact-sales

Why choose DocuSign + itsme®?

Highest level of assurance and QES compliance

Capture a rich audit trail with proof of signing parties' identity, timestamps in a downloadable file

Mobile ready signing experience

Use the #1 eSignature platform to send and sign any agreement in Belgium and the Netherlands

Directly connected with itsme®

Combine eSignature with QES signing solution from itsme®

About itsme®

Since its launch in 2017, the itsme® app has become the widely accepted simple and secure standard for mobile identification and the protection of privacy in the digital world. itsme® enables the following: identification, authentication, confirmation of a transaction and, finally, the legally binding electronic signing of documents (qualified electronic signature with the highest level of security).

itsme® was granted accreditation by the Belgian government as an official form of digital identity in January 2018 and on a European level in December 2019 (LOA high eIDAS). The itsme® app is used extensively in the financial sector among others because it complies with PSD2, FATF and GDPR guidelines. It has also been awarded ISO27001 certification.

itsme® takes the security of the electronic identity card to the world of mobile.

About DocuSign

DocuSign helps organisations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign Agreement Cloud to accelerate the process of doing business and simplify people's lives.

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